Docket No. Serial N 112740-392 37 CFR 1.501 INFORMATION DISCLOSURE STATEMENT Applicant: IN A PATENT Goose et al. (use several sheets if necessary) Filing Date U.S. PATENT DOCUMENTS Filing Date If Examiner's Class Subclass appropriate Date Name Document Number Initials 6,018,710 1-25-00 Wynblatt et al. AΑ ΑB AC ΑD ΑE AFΑG ΑH Αl ΑJ ΑK FOREIGN PATENT DOCUMENTS Translation Date Country Class Subclass Document Number Yes No WO 99/46920 9-16-99 ΑL ΑM ΑN ΑO ΑP ΑQ AR ASOTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.) Platform SDK: Web Telephony Engine - About Interactive Voice Response ΑТ Platform SDK - Web Telephony Engine Start Page - Web Telephony Engine ΑU ΑV ΑW Date Considered Examiner

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.